

6. ArrestWatch

This is the database used during and after an action to record information about arrestees, legal observers, and calls associated with the action. Information can be entered manually or, in the case of an arrest or release, via an online form.

Trainees can practise using the forms and database via the [ArrestWatch playground](#).

Username and passwords for BOVs and PSSCs respectively are: **bov**, **bovbov**; and **pssc**, **pssc**.

Please don't change these!

The **Arrest Report Form** is at <https://playground.arrestwatch.info>. The **release form** is at <https://playground.arrestwatch.info/pss>.

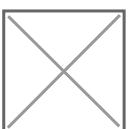
Below is what the real entry window looks like. Obviously, the call handler will choose whether the report is from a third party, ("Somebody else's arrest") or the arrestee ("My own").



Manual Record Entries

Read the available [Guidance for recording Custody Suite Call information](#).

- **Legal Observers** (LO's) may call BO to report that they've come on shift, or are going off shift, (albeit reporting for duty generally happens via Signal messaging). LO's may also share reports of arrests they have witnessed. Record entries are inputted to 'ArrestWatch' software by BOV's
- **Arrestees** may call in from the police station custody suite. They will share information such as time of arrest, physical or mental distress issues, officer ID and so on. (There is a prompt script, listing issues for BOV's to work through on a call).
- All entries in the Call Log are made manually by a BOV
- Information entered via the online forms can be edited manually, as further information becomes available about an Arrestee.



- **Data Collated.** A BOV will work through each of the data fields in each column, filling in detail. This is important potentially for future legal cases, so accuracy is vital (e.g. spelling of place names, arrestee name spelling, officer ID number).
- **Police Station Data.** Note that the 'Search' facility in the Report dropdown list allows filtering by police station, but is dependent on the use of exact spelling.

Online Entries

- **Reports of arrests** (even if called in) are entered via the form at <https://arrestwatch.info/> This link is widely available
- **Reports of releases** are also submitted via an online form: <https://arrestwatch.info/pss>

Access

There are three levels of access to the information currently held in ArrestWatch, all accessed here: <https://backoffice.arrestwatch.info/login>

Volunteers will be allocated a login, with the appropriate level of access, after completing the training required by A&LS policy.

- PSSCs: Level 1 (Arrest reports, the call log and the LO log)
 - BOVs and some BOCs: Level 2 (Level 1 + Release reports)
 - Some BOCs and the ArrestWatch Admins: Level 3 (Level 2 + record of ArrestWatch users)
 - Tech team: Level 4 (Level 3 + access to archived data)
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