

Getting started as a Rebel Ringer



Rebel Ringing Training

We host a training and drop-in session most weeks (these have been paused since the Big One, but watch the Telegram Announcements channel and other key comms for updates!) We encourage you to come along to at least one drop-in, so that we can help you find your way around CallHub, and also try out role-playing a call in a safe setting before getting let loose on Rebels at large!

We also have training videos available so if there's something you're unsure about you can look it up without waiting for another drop-in session to roll around.

Creating Your CallHub (Call Script and Notes) Account

Once one of the team has approved you as a Rebel Ringer, you will receive your CallHub username in an email with the heading **'Welcome to CallHub - Activate your agent account now!'**

When you click the link in the email and set up a password, you will have access to make calls with CallHub. Remember, to keep your password safe somewhere, but if you do forget it (It happens!), we can sort another for you...

Click here to [log in to your CallHub account](#).

Making Your First Call

1. JOIN A CAMPAIGN. Sometimes we have a national campaign going on, but some local groups ask for a regional or local campaign. Pick a Campaign you want to join or help the wider movement on an on-going national campaign.
2. Read NUANCE. Some campaigns have a lot of elements to them. If there is one available for a campaign, read the linked Nuance document to arm yourself with as much campaign

intel as you can. If you have any questions, add a comment on the document

3. **GO OVER THE script:** In advance of picking up the phone, do read over the script a few times. See how tweaking words and the flow of the call feel. Think about which parts you'll put your own slant on and how, then say the script out loud as yourself. Hearing yourself say this out loud really helps you get comfortable and come across as natural.
 4. **PRACTICE & RING.** Make a couple of practice calls, perhaps with or to a friend. You might also try recording yourself on your phone then listening back. When ready, get connecting fellow rebels!
 5. **DELETE NUMBERS.** Remember GDPR compliance means you need to remove called numbers and texts sent from your phone's call history.
 6. Enjoy, then tell others about Rebel Ringing. We always need more callers!
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